

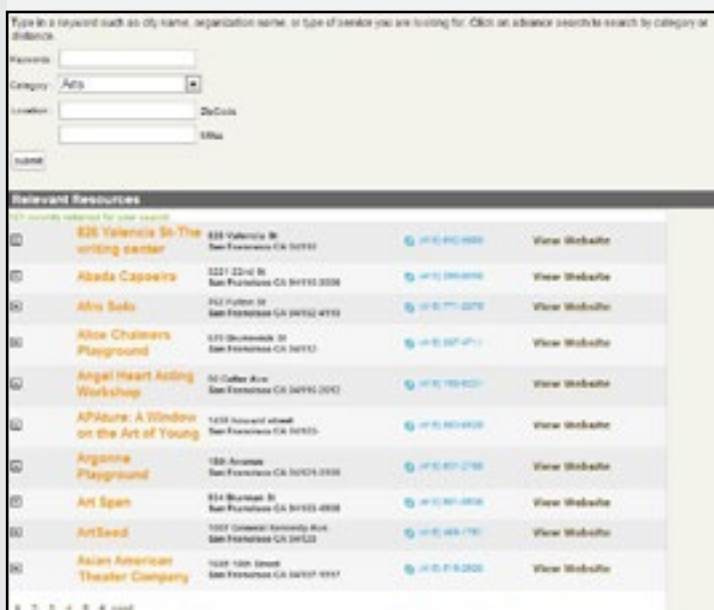
Embedding Front End Display Features For US Based Client

[INFORMATION TECHNOLOGY – CUSTOMIZATION IN SALES FORCE – .NET / SALES FORCE / APEX]

Client Overview

About Client: Client is a not-for-profit organization that assists troubled teens in San Francisco to get access to social services.

Requirement Overview: To develop front end display features for end client Resource Site in Sales Force with Search Functionality and Resource adding features.



Type in a keyword such as city name, organization name, or type of service you are looking for. Click on advance search to search by category or influence.

Keywords:

Category:

Location:

Relevant Resources

17 resources returned for your search

1	826 Valencia So-The writing center	826 Valencia St San Francisco CA 94133	APR 15 2012 10:00	View Website
2	Abada Capoeira	3221 22nd St San Francisco CA 94110-3000	APR 15 2012 09:00	View Website
3	Alba Solo	242 Fulton St San Francisco CA 94102-4700	APR 15 2012 08:00	View Website
4	Alce Chalmers Playground	575 Divisadero St San Francisco CA 94133	APR 15 2012 07:00	View Website
5	Angel Heart Acting Workshop	50 Geary Ave San Francisco CA 94102-2000	APR 15 2012 06:00	View Website
6	APicture: A Window on the Art of Young	1430 Howard Street San Francisco CA 94103	APR 15 2012 05:00	View Website
7	Argonne Playground	180 Argonne San Francisco CA 94124-3000	APR 15 2012 04:00	View Website
8	Art Span	814 Divisadero St San Francisco CA 94103-4800	APR 15 2012 03:00	View Website
9	ArtSeed	1007 Divisadero Kennedy Blvd San Francisco CA 94123	APR 15 2012 02:00	View Website
10	Asian American Theater Company	1424 14th Street San Francisco CA 94107-1000	APR 15 2012 01:00	View Website

1 2 3 4 5 6 7 8 9 10

Proposed Solution: Silver Touch has used existing setup of agency's database on client's portal configured on Salesforce.com application. Using the existing database setup; Silver Touch has developed Search Functionality with different parameters and features. All the parameters and features retrieves result from database setup on Salesforce.com using SOQL (Sales Force Object Query Language) queries. SOQL queries are developed by Silver Touch.

The client's website on Salesforce.com is having two pages:

1. Search Functionality.
2. Form to allow users to add Resource Listing.

Embedding Front End Display Features

Benefits

The features added are working as per the requirement.

Project Description

Project was developed on Sales Force. The site provided a search page for finding agencies providing services under different categories. Site also had function for sending request for adding an agency through web-to-case feature of Sales Force.

Database was already setup in Salesforce.com. The client had provided database developed on Sales Force with access rights to program SOQL queries. SilverTouch has provided SOQL Queries in the backend database to retrieve appropriate results on search functionality in the front end section. The table already existed in the backend database to add any resources to the Salesforce.com application from the front end.

Search Functionality: This section is publically accessible to all users on client website configured on Salesforce.com application. SilverTouch will require designing search form with search results to be displayed on same page without any pagination features. All the search results will be displayed on the same page with scrolling effect.

Google Analytics Integration: Google Analytics was integrated into the solution
Analytics should show how many times a resource or agency was viewed

Objectives

1. To use existing set up of client's database and develop few added features.
2. To develop SOQL queries to fire and retrieve data
3. To develop a advanced search functionality

Project Approach / Activities

The Project was divided into various phases to achieve the best results in less time with optimal utilization of available resources.

1. **Phase I:** Understand client system requirement approach with the technology platform
2. **Phase II:** Designing and getting it approved from client.
3. **Phase III:** Development was module development iteration by iteration.
4. **Phase IV:** Testing
5. **Phase V:** Deployment phase

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Technology

Development Platform

Technology	Specifications
Technology & Framework	.Net framework 3.5, Salesforce.com – Triggers, Visual Force, Apex Code Interface
Languages	ASP .Net, C#
Database	SQL Server 2005, 2008
Web Server/Hosting Platform	IIS 6.0
Operating System	Windows XP / 7

Deployment Platform

Technology	Specifications
Technology & Framework	.Net framework 3.5
Database	SQL Server 2008
Web Server/Hosting Platform	IIS 6.0
Operating System	Windows Server 2003

Duration

1. Project Actual Hours: 218 Man Hours
2. Project Life Cycle: - 32 Days

Results Achieved

1. SilverTouch used existing set up of client's database and developed few added features.
2. Developed SOQL queries to fire and retrieve data
3. Advanced search functionality was developed

Embedding Front End Display Features



Deliver best products, software solutions and services, on time with quality, and as per customer expectations

About SilverTouch

SilverTouch, a company established in 1992 is widely accepted for its IT solutions with a huge customer base in more than 20 countries across the world.

SilverTouch is actively engaged in Enterprise software development, enterprise content management, document management and IT consulting services such as Business process optimization, process consulting, implementation and customization of ERP. SilverTouch leads brilliantly in new technical developments such as: Mobile Application development services on iPhone, iPad, Blackberry, Android, J2ME and Windows mobile platforms. Even now, SilverTouch helps its global clients for major developments, deployments and managements of their mobility solutions and enterprise application development programs.

SilverTouch has alliance with several industry leaders such as Microsoft, Apple, Cisco, IBM, Oracle, SAP, Java, Dell, VM ware, Symantec, Sonic Wall which provides a competitive edge over other industry peers and targets to understand and cater to all types of requirements that concern our clients, thereby, leading to serve them precisely to their satisfaction.

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