SILVER TOUCH®

Community Portal
For
Netherlands Based Consultant

[INFORMATION TECHNOLOGY – CUSTOM B2C PORTAL – PHP MVC FRAMEWORK, SYMFONY]

Client Overview

About Client: A Netherland based client offering IT based solutions and providing services for web application development & IT outsourcing services within high quality and lowest possible prices across the globe. The company is doing outsourcing for IT projects to India and working for larger SMEs. The client company is providing IT based functional customer support with sales and marketing to their end client.

Requirement Overview: The requirement is to develop community portal with intend to help consumers in finding and hiring a local contractor for jobs in and around houses or offices. These contractors may include Plumbers, Painters, Builders, Cleaners, etc. The website should be developed in **DUTCH** Language only.

Proposed Solution: Silver Touch has provided a robust web based solution to the client using open source technology platform. The website is providing user friendly access to its features and functionalities to the user over the application. Application is allowing consumers to easily find listed contractors and different companies which are providing these services. Application is allowing each user (Contractors & Companies) to create their own account and perform responsibilities as per their assigned role.

CMMi Level RATED 5

Community Portal

Benefits

1. Application Users / Consumers are able to find various listed Companies and Contractors from available lists through the portal.
2. Each Companies and Contractors can create their own account through the website and published their services related information.
3. Application user is having the option to provide their rate to specific company or contractors and other can see that ratings over the application.
4. Consumer can hire any company or contactor for their house or office work.
5. Online portal to delivered easy information to their users about their services.

Project Description

This website is a community portal where the different consumers (Contractors & Companies) can find and hire local contractors (Plumbers, Painters, Builders and Cleaners etc) for jobs in and around the house. The website has been developed in DUTCH language only. The website is not only providing lists of companies to view but also allowing consumers to view ratings provided by others through their profile and make able them to provide rate to other contractors.

If the new contractor joins the community, the portal is automatically created a sub domain area having fixed pages and contents which will be managed by contractor by logging into "My Account" to the application.

Objectives

The ultimate objectives for the development of the website are as follows:

1. To create community portal for Contractors and Companies.
2. To give flexible for consumers / application users to find the contractors and company from one place.
3. To be flexible for Contractors and Companies to publish their information from one place and achieve the clients.

Project Approach / Activities

The Project was divided into various phases to achieve the best results in less time with optimal utilization of available resources.

1. **Phase 1:** Analysis prototype of the system flow, database design and dependable entities.
2. **Phase 2:** Started web based development.
3. **Phase 3:** Created web based application to integrate prototype.
4. **Phase 4:** Setup testing environment (same as the production environment) using dummy data on staging server and examines system efficiency of work.
5. **Phase 5:** Deployed complete system over the LIVE server.

Community Portal

Technology

Development Platform

Technology	Specifications
Technology & Framework	PHP MVC Framework: Symfony 1.1
Languages	PHP
Operating System	Windows
Database	MySQL 5.0
Web Server	Apache

Deployment Platform

| Technology	Specifications
Technology & Framework	PHP MVC Framework: Symfony 1.1
Languages	PHP
Operating System	Linux
Database	MySQL 5.0
Web Server	Apache

Duration

1. Project Man Hours: Hours: 432 Man Hours

2. Project Life cycle: 48 Days

Results Achieved

1. Developed application for consumers & companies to finding and hiring local contractors for jobs in or around offices and houses.

2. Application users are able to give their rate to others and view their ratings provided by others under their profile.

3. Application users can create personal profile and manage important information.
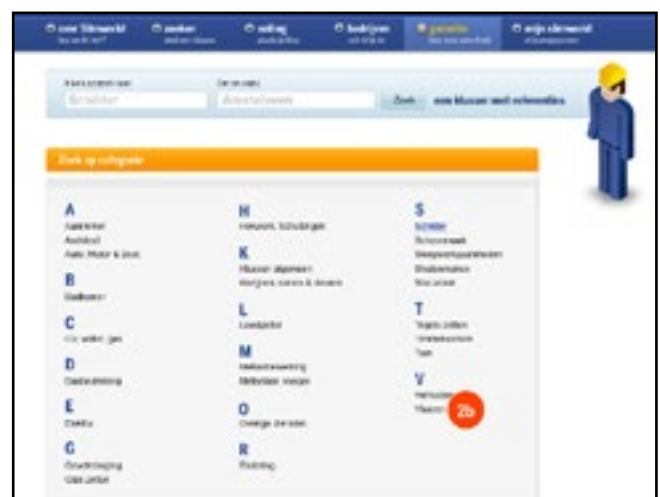
Community Portal
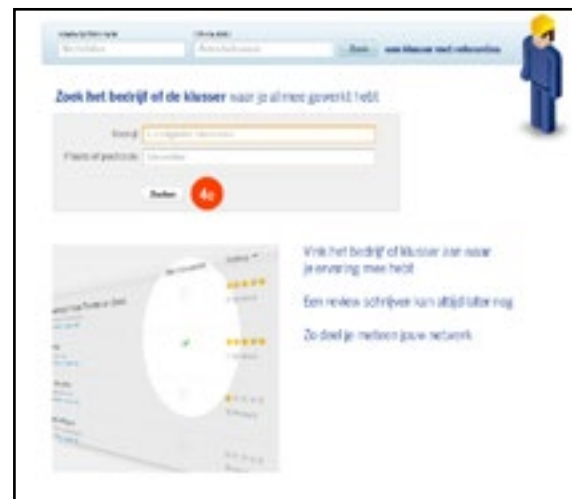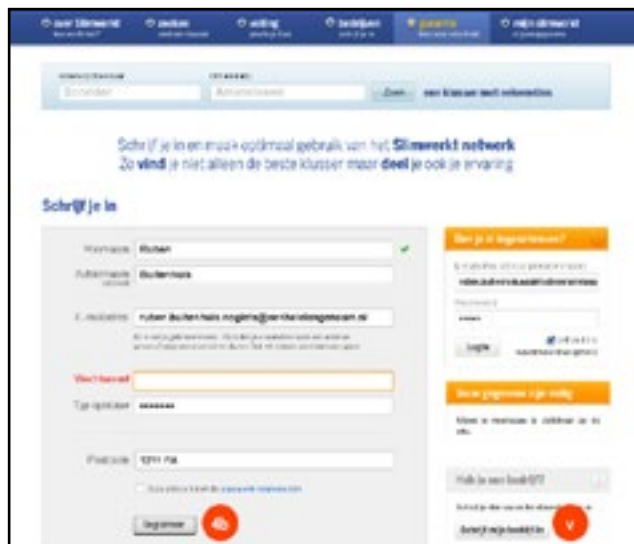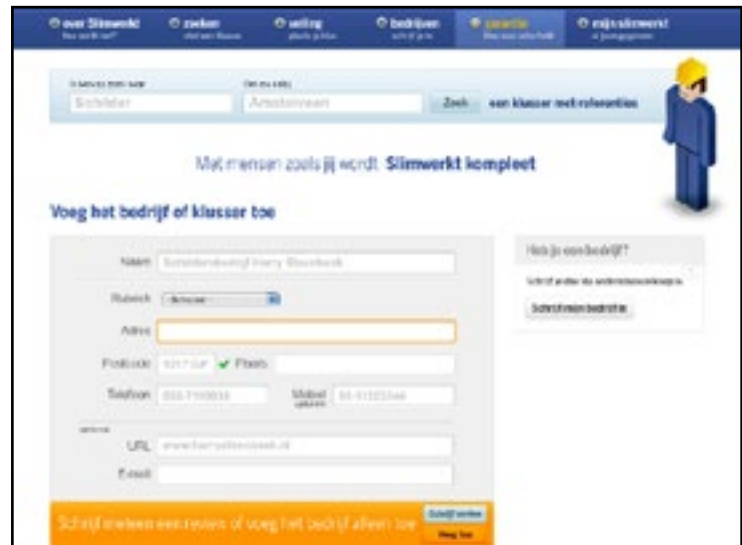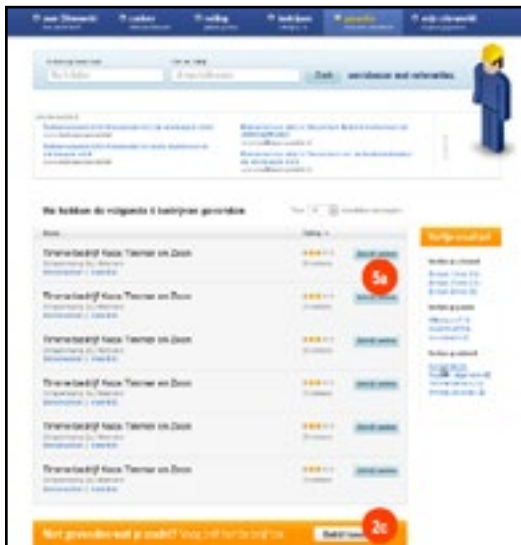
Deliver best products, software solutions and services, on time with quality, and as per customer expectations

About SilverTouch

SilverTouch, a company established in 1992 is widely accepted for its IT solutions with a huge customer base in more than 20 countries across the world.

SilverTouch is actively engaged in Enterprise software development, enterprise content management, document management and IT consulting services such as Business process optimization, process consulting, implementation and customization of ERP. SilverTouch leads brilliantly in new technical developments such as: Mobile Application development services on iPhone, iPad, Blackberry, Android, J2ME and Windows mobile platforms. Even now, SilverTouch helps its global clients for major developments, deployments and managements of their mobility solutions and enterprise application development programs.

SilverTouch has alliance with several industry leaders such as Microsoft, Apple, Cisco, IBM, Oracle, SAP, Java, Dell, VM ware, Symantec, Sonic Wall which provides a competitive edge over other industry peers and targets to understand and cater to all types of requirements that concern our clients, thereby, leading to serve them precisely to their satisfaction.

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